

## 14.0 EMERGENCY SHORT-TERM CLOSURE POLICY

If events, outside of the pre-school Manager's control, affect the Pre-school premises and the Manager/Deputy or Leader deem the pre-school premises are not safe for the children to either come onto, or remain on, then parents will be notified of an emergency closure, either in person or via email and/or text message or phone call as soon as practically possible.

Examples of such events could include fire, flood, damage to, or lack of, facilities e.g. heat, water or toilet provision etc.

In these specific emergency circumstances fees for any missed sessions will not be refunded.

**NEW POLICY** Reviewed June 2025

To be reviewed June 2026